

# Community Flu Vaccination 2020-2021 Season

## Flu Shot Information:

- Flu Shot Website:  
<https://www.va.gov/COMMUNITYCARE/flushot.asp>
- Flu Shot Fact Sheet:  
[https://www.va.gov/COMMUNITYCARE/docs/pubfiles/factsheets/FactSheet\\_25-11.pdf#](https://www.va.gov/COMMUNITYCARE/docs/pubfiles/factsheets/FactSheet_25-11.pdf#)

## How to locate an in-network retail pharmacy:

- <https://www.va.gov/find-locations>
- Enter the appropriate postal or ZIP code
- Facility Type select Community pharmacies (in VA's network)

## Troubleshooting Contact Numbers for Community Pharmacies:

- Optum/CVS Caremark: 1-888-901-6609
- TriWest/Express Scripts (ESI): 1-800-922-1557

## Flu Shot Pharmacy Billing Information (if Veteran needs assistance)

	Regions 1-3 Optum/CVS Caremark	Region 4 TriWest/Express Scripts
Member ID	<ul style="list-style-type: none"><li>• 10-digit Member ID on Veteran's ID*</li><li>• 17-digit ICN</li></ul>	9-digit Social Security Number
BIN	004336	003858
PCN	ADV	A4
Group	RX3841	VETERAN
Personal Code	N/A	01

### \* Member ID Optum Troubleshooting:

- 10-digit Member ID is located on the front of their Veteran ID card
- The Veteran can access these two numbers (Member ID and ICN) by logging into Optum's Veteran Portal [www.vacommunitycare.com](http://www.vacommunitycare.com)

Any questions or concerns from VA staff can be sent to [CCNTransition@VA.gov](mailto:CCNTransition@VA.gov)



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U.S. Department of Veterans Affairs  
Veterans Health Administration  
Office of Community Care