



DEPARTMENT OF VETERANS AFFAIRS MEDICAL CENTER
508 Fulton Street
Durham, North Carolina 27705

July 19, 2016

Dear Community Providers,

I am pleased to inform you that new Department of Veterans Affairs (VA) business and clinical processes for the Veterans Choice Program (VCP) allow VA medical facilities to partner directly with community care providers to deliver health care services not readily available under existing contract vehicles.

If you currently provide care to Veterans as a result of individual authorizations, VA requests you migrate to the new VCP Provider Agreement. The agreement establishes a direct relationship with VA and does not involve a contracting network. It will be the primary vehicle through which VA will authorize and pay for services not covered by Patient-Centered Community Care (PC3)/Choice contracts with Health Net and TriWest. If you have not provided care to Veterans in the past, VA invites you to become a VA Community Care provider through the agreement.

Enclosed please find the VCP Provider Agreement and a VCP Provider Agreement Quick Reference Guide outlining the need to submit credential and licensing policy/process for group practices or qualification and licensure documentation requirements for individual practitioners. A Frequently Asked Questions (FAQ) document and VCP Provider Agreement fact sheets are also included for your information.

If you have any questions regarding the VCP Provider Agreement initiative please contact your local VA medical facility at 919-286-0411 ext. 8081.

I appreciate your continued support of our mission to provide quality health care to Veterans and look forward to our partnership.

Sincerely,

Gregory W. Goins

Assistant Medical center Director

Enclosed:
VCP Provider Agreement
VCP Provider Agreement Quick Reference Guide
VCP Provider Agreement FAQ Document
VCP Provider Agreement Fact Sheet
VCP Provider Agreement Information Sheet